



## Limited 5 Year Cleartex Revolutionmat Chair Mat Warranty

Floortex provides a limited 5 year warranty on all Cleartex Revolutionmat chair mats which guarantees them to be free from any defects in material and workmanship at the time of sale to original purchaser, and will not crack, chip, break or shatter under normal usage.

The warranty only applies to the original purchaser. Should any product during the warranty period, prove to be defective in material and/or workmanship under normal usage, Floortex will, replace the product under the condition that the purchaser proves that the product has not been subjected to abuse, misuse, misapplication, neglect, accident, disaster, alteration or modification.

This WARRANTY IS VOID under certain conditions, including but not limited to: use of metal casters; placement of furniture or other stationary objects on the chair mat; use of chairmat in an application not recommended by Floortex for that particular model; cutting or altering of the chair mat in any way by any individual or company other than Floortex or its designated agent; or use of the chair mat outdoors. Damage to the product as a result of abuse, misuse, misapplication, neglect, accident, disaster, alteration or modification will **VOID THE WARRANTY**. Prerequisite for the validity of the warranty is that the product is used in accordance with the Floortex guidelines for "Selection, Use & Care".

Normal wear and tear, including but not specifically limited to, marring and scuffing is not covered by the warranty. To apply for a replacement, submit a Warranty Claim Form complete with dated sales receipt or purchase order. Floortex reserves the right to request damaged chairmats be returned to the factory for inspection before sending replacement product.

A shipping and handling fee will be charged for all warranty replacements. As this fee varies depending on the size etc. of the material to be returned, please contact Floortex for further details using [UKorders@floortex.com](mailto:UKorders@floortex.com). The purchaser bears the risk of transport.

### For returns:

It is important that the mat to be returned is very well packaged. Even if it has already been delivered damaged, there should be no further damage. This is the only way the manufacturer can identify the cause of the damage and avoid future defects. Please DO NOT apply adhesive tape directly to the mat, as this will leave marks that cannot be removed without leaving residue. cannot be removed without leaving a residue.

Do you have any questions?

Please send them by e-mail to: [UKorders@floortex.com](mailto:UKorders@floortex.com)

Our trained staff will be happy to deal with your enquiry.

Some model chair mats may no longer be available. In warranties involving discontinued product, Floortex will provide, at its discretion, a chairmat with the specifications that most closely match the original type purchased or if no replacement is available, Floortex may retract the warranty.

After 12 months of purchase date, claims are limited to 1 replacement per product purchased and Floortex will not be obligated to replace any product which has previously been replaced under this warranty.

This warranty does not cover damage from accidents, misuse, abuse, or improper handling. In no case shall Floortex's liability under any other remedy prescribed by law exceed the purchase price.

Claim forms can be requested from: [UKorders@floortex.com](mailto:UKorders@floortex.com)

or can be downloaded: [www.floortex.com](http://www.floortex.com)



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## Cleartex Revolutionmat Polypropylene Chair Mats: Selection, Use & Care

Floor mats are highly cost-effective in protecting expensive floor coverings from loss of appearance, wear and damage. There is a wide selection of shapes to suit user requirements. They have an embossed upper surface, and are usually translucent so that the appearance of the underlying floor covering remains visible.

In addition to facilitating easier movement of office chairs, particularly on carpeted floors, they can also be used on any flooring area needing protection, such as under areas used by pets, childrens' high chairs, and indoor pot plants.

### Selection:

**Smooth Back with Anti-Slip** - suitable for all flat and even hard floor surface. Also suitable for very low pile / no pile carpets where grippers would be unable to penetrate.

**Gripper Back** - Designed for use on low pile carpets up to 6mm thick including padding.

Please note:

- Use spiked mats on carpeted floors only: spiked mats will damage wooden floors: all spiked mats will be damaged by castor chairs if used on hard floors or carpet tiles.
- Use smooth back anti-slip mats on all hard floors, including high gloss or polished wooden floors, to prevent slippage.
- Some types of high gloss or treated hard floors may not be used for use with mats with anti-slip backing.
- Mats suitable for low pile carpets are unsuitable for use on deep pile carpets: they will crack due to lack of support.

### Use and care:

Correct use and care of your floor mat will ensure its serviceability and durability as well as giving best protection for your floor covering.

- If your mat was supplied folded, unfold and place on the floor with the grippers (carpet format) or smooth side (anti-slip) facing your flooring. The lightly textured side should face upwards.
- If your mat does not go instantly flat, re-fold it two or three times along the crease - in both directions - and re-lay it in the unfolded -at position on the floor.
- In some environments the mat may still take a short period of time to totally flatten depending on the room temperature. This should not take more than a few hours.
- Placing weighted objects on top of the mat will speed up any flattening that is required. To avoid a trip hazard, we recommend not putting your chair mat in to full application until the mat is completely flat.
- As with any household or office product, handle with care at all times to maintain quality and durability.
- Floor mats are precision cut to size: do not cut or in any way alter mats as this can impair performance.
- Do not use in wet areas.
- Do not use where there are extremes of temperature.
- Do not subject mats to excessive concentrated loads.
- Do not use floor mats under office chairs which have metal castor wheels.
- Clean only with a cloth or sponge soaked in mild soapy water. Ensure the mat is totally dry before placing back on the floor.
- Do not use smooth floor mats on ridged, pitted or uneven concrete as they will be damaged by office chair loadings.
- Floors with rough textured floor tiles, or deep or wide grooves between tiles will damage mats under office chairs
- Floor protection mats should be used on clean and dry floors. Make sure that there is no sand or dirt under the mat: This can lead to floor damage. Avoid moisture under the mat and that the mat is also completely dry. Make sure that newly laid floors are completely dry and do not emit any adhesive or glue vapours. It is best to contact the flooring supplier about this.